

## LEGAL NOTICE: EUROPE HOTELS INTERNATIONAL

This Legal Notice governs the use of the Website [www.europe-hotels.org](http://www.europe-hotels.org). Browsing the Website [www.europe-hotels.org](http://www.europe-hotels.org), automatically makes you a User of said Website and implies full, unreserved acceptance of each and every one of the stipulations included in this Legal Notice, which is subject to modification.

### GENERAL INFORMATION

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To complete the established in the Act 34/2002 of 11 July on Information Society Services and E-Commerce, general contact information is shown here below:

#### General identification:

Europe Hotels International Tenerife S.L. (hereinafter EHI)  
Avda Rafael Puig nº38, Playa de Las Américas, 38650 Arona, Santa Cruz de Tenerife, Spain  
CIF B-38013744  
Tel: (+34) 922 757 700  
Fax: (+34) 922 757 701

#### Inscription in the “Registro Mercantil”:

Registro Mercantil de Tenerife  
Tomo 913 de la sección general  
Folio 53  
Hoja TF-5.268  
Inscripción 18ª de Adaptación

### CONDITIONS OF ACCESS AND USE

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- a) EHI does not accept responsibility caused by the bad use of the contents and reserves the right to update them, to eliminate them, to limit them or to prevent the access to them, temporarily or permanently and at any time.
- b) EHI won't make, on its Website, any misleading advertising. It won't be considered as misleading advertising, typing or numeric errors. EHI will correct the error as soon as being aware of it.
- c) EHI will collect data for advertising purposes or sending publicity of any kind or any sales communications or other kinds of commercial notices only if the recipient's consent has been requested and granted in advance as established in the Act 34/2002 of 11 July on Information Society Services and E-Commerce. If you would rather not receive this information, please send a blank e-mail to [marketing@europe-hotels.org](mailto:marketing@europe-hotels.org) with the subject line “no marketing”.
- d) EHI won't be responsible for the possible damages caused or that may be caused, by the use of information and matters contained in this Website and its integrated programs.
- e) EHI does not accept responsibility for any information not contained in this Website and, therefore, not elaborated by EHI, or not published with its name.

### COPYRIGHT AND USE OF ITS CONTENTS

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All the contents of the Website, such as texts, photographs, graphic images, pictures, icons, technology and software, as well as its graphic design and source codes, together constitute a piece of work belonging to EHI. None of the exploitation rights to this work are ceded to Users, over and above that strictly necessary for the correct use of the Website. In short, the Users who access this Website may view the contents and, where appropriate, make authorized private copies, providing that the elements reproduced are not then ceded to third parties or installed in servers connected to networks, and are not subsequently exploited in any way. Similarly, all trademarks, commercial names or distinctive signs of any kind which appear on the

Website are the property of EHI and Users have no right whatsoever to use or access them. The distribution, modification, cession or public communication of the contents are strictly prohibited, as is any other act which has not been explicitly authorized by the holder of the exploitation rights.

## **DATA PROTECTION ACT**

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In accordance with that stipulated in art. 4 of the Spanish Organic Law on Data Protection, the User undertakes to provide true, accurate, complete and up-to-date information, which is truthful and which reflects the User's current situation. The information received through the forms and e-mails sent by Users requesting further details regarding our services will be treated with the utmost confidentiality, exclusively for the purposes of providing the requested services and sending information regarding its products and services, and those of the companies which form part of the group commercially known as EHI with all the legal and security guarantees established by Organic Law 15/1999 of 13 December on the Protection of Personal Data and Act 34/2002 of 11 July on Information Society Services and E- Commerce.

Your personal data may be used to keep you informed about other products and services offered by the hotels of the Europe Hotels International group.

Fields marked with \* are compulsory to fill out in order to be able to establish the above-mentioned communications.

In the registration forms process, the User is the unique responsible for the collected data and does accept to provide true, exact and complete information about its identity.

Users may withdraw their consent and exercise their right to access, correct, cancel or oppose said data, by sending an e-mail to the following e-mail address: [marketing@europe-hotels.org](mailto:marketing@europe-hotels.org), with a copy of the DNI or passport attached.

EHI upholds levels of protection of your personal details and have implemented all the technical measures within their power in order to avoid the loss, misuse, alteration, unauthorized access and theft of details which you may provide to EHI, even though Internet security may not be completely firm against breaches and so, EHI does not accept any liability if security is breached.

EHI may use "cookies" when providing its Website services. "Cookies" are physical files containing personal information lodged in the User's terminal. The User may configure its web browser so as to prevent the creation of cookies, or to warn of their existence.

EHI undertakes to inform customers of the purposes for which the personal details provided over the website will be used. Information can be provided by means of diverse different forms:

### 1.) New customer forms

When completing any request, the User accepts and authorizes EHI to use and process the personal details provided and generated for its own purposes, including the purposes of offering customised products and services and of improving our commercial relations with customers. The User also consents to their details being ceded to the company in order to provide the best possible customer service and to send them information about our products and services.

### 2.) Online reservations

By completing the online reservations form, the User accepts and authorizes to use and process (in an automated fashion) their personal details with the aim of making the requested reservation, offering customised products and services and improving our commercial relations with customers. Also, customers making a reservation are informed that their personal and reservation details will be ceded to the companies involved in the reservation and/or travel process, as well as to the hotel in question, regardless of the country in which said companies may be based. Consequently, international data transfer may take place, although always with the exclusive aim of managing the reservation and guaranteeing its successful completion.

### 3.) Career Form

By completing the Career Form, the User accepts and authorizes EHI to use and process (in an automated fashion) their personal details and the information provided, including it in our personnel selection database

with the aim of enabling them to participate in staff selection processes for the various hotels of the group EHI.

EHI hereby informs the User that they may exercise their right to access, correct, cancel and oppose these details by writing to the processing manager at the EHI's Human Resources Department.

In agreement with the provisions of the Spanish law on personal data protection (Ley Orgánica 15/1999, de 13 de diciembre, de Protección de Datos de Carácter Personal), we inform you that your personal data will be stored in our data files, in order to manage the contractual/pre-contractual relationship and the internal administration management within our organisation. You may exert your rights of access, rectification, cancellation and opposition in the terms established by the Ley Orgánica de Protección de Datos de Carácter Personal, addressed to a EUROPE HOTELS INTERNATIONAL TENERIFE S.L. Avd. Antonio Domínguez 4 C.C. Arcade 1ª Planta 38.650 Playa de Las Américas or through this email address.

The information on this message is intended solely for the recipient named above. If you have received this message by mistake, please notify us as soon as possible and proceed to destroy or erase it. The use, reproduction, alteration, filing or communication to third parties of this message or a part of it, without the previous consent of EUROPE HOTELS INTERNATIONAL TENERIFE S.L. is prohibited by law and may incur legal responsibility.

## **LINKS**

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EHI provides the User a page with different links to other websites considered to be interesting. The one and only objective of these links are to help the User to search information he might need. These websites do not form part of the EHI group. EHI does not check their content and so, accepts no responsibility for the privacy statements neither for possible damages caused after accessing said Websites.

## **FRAMES**

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EHI totally prohibit the creation of "framing" or the use of any program that could alter the design, the original configuration or the contents of the Website.

## **USER RESPONSIBILITY**

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The User must ensure correct use of the website, in accordance with the law, the principles of good faith, law and order, trading customs and this Legal Notice.

The User who acts against the image, name or reputation of EHI, as well as the User who uses without the deserved rights the designs, logos or contents of the Website, will be responsible and could be legally punished.

## **PROCEDURE IN THE EVENT OF ILLICIT ACTIVITIES**

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In the event that any User or third party detects or suspects events or circumstances which indicate the illicit use of any of the website's contents and/or the carrying out of any such activities on the websites included in or accessible from the website, they should notify EHI immediately, identifying themselves clearly, specifying the supposed infractions and expressly declaring and assuming responsibility for the accuracy of the information provided.

## **LAW AND JURISDICTION**

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In case of conflict or legal misunderstanding of this Legal Notice, or in case of any questions about the services of the EHI Website, the Spanish Law will govern any procedures.

EUROPE HOTELS INTERNATIONAL TENERIFE S.L.